

To the Homeowners at Solera/Sun City Apple Valley

Effective **November 1, 2018**, the Mariposa Lodge and Aspen Clubhouse will no longer accept HOA monthly association assessment (dues) payments. You will be required to arrange to make your payments to the HOA's bank, Union Bank, by mailing your check to the address on your billing statement or by signing up for automatic payment or electronic bill pay services through **ClickPay**.

We realize this decision will be an inconvenience to some Owners. The priority of the Homeowners' security and proper payment handling prompted this decision. The Ambassadors and Staff need to be removed from collecting and managing monthly payments.

We recommend setting up monthly payments by using **ClickPay** or mailing your payments directly to Union Bank. Hailey Miller or Victoria Bunting in the Mariposa Lodge can help you set up your account through **ClickPay** or contact FirstService Residential's Customer Service Department in Upland at 909-981- 4131 or customerservice.ca@fsresidential.com.

Thank you for your cooperation.

The Board of Directors and FirstService Residential

Introducing a New Way to Pay Online

As the new and *preferred way* of accepting payments, we invite you to **Activate Your Account** with our new provider, **ClickPay**, in order to manage and pay your balance due online. Make individual or automatic payments by e-check (ACH) from a bank account **now for FREE** or by major credit and debit card for a nominal fee.

Once your account has been activated, you may access online payments by visiting www.ClickPay.com/FirstService.

Online Payment Support For help with your account or setting up payments, please contact **ClickPay** through their help center at www.ClickPay.com/GetHelp or call 1.888.354.0135 (option 1).